00:08:03   Craig Jackson: Can anyone hear the room who is online???
00:08:24   Shantira Norris: I hear some background chatter
00:08:30   Craig Jackson: Majeed, Debbie, SA IT - can you hear us?
00:08:30   Kevin McCrone: I hear the room
00:08:46   Majeed Abu-Qulbain (Illinois State U):   Yep, we can hear. A bit echoy, but ok
00:08:46   Craig Jackson: TY, KevinMc!
00:08:58   Craig Jackson: I killed my mic - I believe it was me.
00:10:14   Debbie Folks-Huber: This seems like a great place to offer 2 volleyball tickets to tonight's ISU game at 6 pm and 2 tickets to tomorrow's nights game at 7 pm. Let me know if you are interested.
00:10:24   Craig Jackson: :)
00:13:04   Kevin McCrone: I'm having trouble understanding the words, some echo garbling.
00:13:26   Craig Jackson: How about now?
00:13:41   Kevin McCrone: Same, where is the mic in the room?
00:14:09   Kevin McCrone: Checkered shirt speaker is easier to understand.
00:14:52   Craig Jackson: It's in front of the presenters.
00:15:06   Craig Jackson: I will make sure comments and questions are louder and better articulated.
00:15:16   Craig Jackson: Can you hear the presenters?
00:15:41   Ross Bogue: Pretty bad echo. Makes most of the words unintelligible.
00:15:48   Chad Scheiman: I would agree
00:15:58   Kevin McCrone: The speaker with the blue mask is harder to hear clearly, ask them to stand in the center instead of to the side.
00:16:19   Craig Jackson: Done
00:16:56   Kevin McCrone: That is clearer but can't see them at all.
00:18:35   Kevin McCrone: Perfect, thanks Craig!
00:18:43   Majeed Abu-Qulbain (Illinois State U):   yep, much better, thanks
00:18:47   Ross Bogue: Ooooh. That's better.
00:18:54   Chad Scheiman: better
00:18:56   Craig Jackson: You are welcome. Thanks for the live feedback!
00:20:42   Craig Jackson: Any questions for the presenters?
00:22:09   Kevin McCrone: Does our backup system access support MFA to help shield it from Ransomware intruders?
00:23:09   Craig Jackson: That's on the way, Kevin!
00:24:56   Chad Scheiman: Yes
00:25:01   Jason Mays: couple times
00:25:19   Chad Scheiman: Yes
00:25:43   Kevin McCrone: I have used Comvault to transfer data from a production system to a test system.   Works so easily!
00:26:04   Craig Jackson:
00:26:22   Chad Scheiman: Overall Commvault has been great, we have done many little restores from time to time. Much much nicer than Tivoli
00:26:31   Craig Jackson: If this was Teams, I would have provided a better gif...
00:26:49   Kevin McCrone:
00:34:33   Craig Jackson: Can you all hear TimW?
00:34:44   Jason Mays: yes
00:34:52   Majeed Abu-Qulbain (Illinois State U):   yep
00:34:59   Chad Scheiman: yes
00:35:24   Kevin McCrone:
00:37:04   Craig Jackson: Important Safety Tip - Please review your reports to make sure things are good, and recommended to check on the "Data Size Change" to understand if things are moving - could also be a red-flag re: data security.
00:41:55   Craig Jackson: Any questions on Best Practices?
00:42:30   Kevin McCrone: #5 is difficult to ALWAYS achieve.
00:42:55   Craig Jackson: True
00:43:13   Craig Jackson: "Continuous Improvement"
00:43:32   Chad Scheiman: Tim has always advised to do agent for file servers, agent for databases and agentless for services, such as license, web, etc.

00:50:44   Craig Jackson: Any other questions?!?!?!?!
00:50:48   Craig Jackson: I'm here for you!!!
00:51:18   Craig Jackson: CV does backup containers.
00:53:22   Craig Jackson: Did my q make sense?
00:53:42   Craig Jackson: [doing restores from files to folders to services?]
00:55:55   Jason Mays: Is out of place restore done through commserv?
00:56:29   Craig Jackson: Yes
00:56:32   Jason Mays: ok how :)
00:58:16   Craig Jackson: Question: if a huge problem, would Commserv be turned off? Not sure about that, maybe; will assess/evalutate that in case of a MASSIVE problem on campus. At a MASSIVE problem, would want to prioritize the backups until things level off.
00:58:46   Jason Mays: no no - in commserv like can you show how we'd start it
00:58:58   Craig Jackson: BenW is already headed there.
00:58:59   Craig Jackson: TY
00:59:55   Craig Jackson: Jason, is this helping???
01:00:30   Jason Mays: yeah that's what I was looking for. Thanks
01:00:52   Craig Jackson: Q: How easy is it to "find" or "search" for a file to restore when the user, hypothetically, does not know where?
01:01:08   Craig Jackson: A: Yes, go to console; there is also search functionality.
01:01:18   Craig Jackson: A: can also contact CCA to help
01:01:29   Craig Jackson: And BenW did a search for a file.
01:02:25   Craig Jackson: Q: Would it be helpful to do a Zoom (or TEAMS) session with Campus IT staff to demo the new Commvault
A: from in the room, Yes
01:02:45   Jason Mays:
01:02:50   Craig Jackson: Thank you all~!
01:02:51   Chad Scheiman: thanks guys!
01:02:53   Ross Bogue: ty
01:02:55   Luke Patterson: Thank you!
01:03:00   Jason Mays:
01:03:01   Majeed Abu-Qulbain (Illinois State U):   Thanks Ben and Tim!
01:03:03   Kevin McCrone: Thank you!!