# Today’s Agenda

* Discuss agenda
* Showcase existing dashboards (SAIT, Endpoint Support, Campus Wide Beta)
* Discuss campus-wide dashboard group
  + Anyone can be a part of this group
  + Will soon start working on mobile, change, manager, executive, etc dashboards
* Overview of creating a dashboard
  + Key principles
  + Searches first
  + Widgets available
* Overview of test environment for Cherwell
* Live demonstration of creating a dashboard
  + Searches
  + Widgets
  + Audience requests

## Recommended Elements

* Items that can have you as owner (e.g. incidents, approvals, changes, tasks)
* Items past due date (i.e. breached)
* Items that have an unread customer response

# Cherwell Knowledge Resources

The following resources are available from Cherwell through their online help system relating to the topic of creating dashboards.

Create/Edit a Dashboard: <https://cherwellsupport.com/WebHelp/en/7.0/index.htm#2062.htm>

Add a Widget to a Dashboard: <https://cherwellsupport.com/WebHelp/en/7.0/index.htm#4387.htm>

About Searching: <https://cherwellsupport.com/WebHelp/en/7.0/index.htm#6245.htm>

Search Queries: <https://cherwellsupport.com/WebHelp/en/7.0/index.htm#6034.htm>